



## Your Opinion Helps Us Serve You Better

Your interactions with your care providers play a key role to providing a better way to care together. Sharing your feedback helps to promote change and getting timely treatment.

The **Health Outcomes Survey (HOS)** survey helps provide feedback on your health care experience. Centers for Medicare & Medicaid Services (CMS) selects a random sample of health plan members from eligible Medicare Advantage (MA) contracts to participate each year between July – October by mail. We will use the information from the surveys to improve your overall care experience.

We want to hear from you. If you receive the survey by mail, please take a moment to share your healthcare experiences.

*Reference: Health Outcomes Survey (HOS), Health Outcomes Survey (HOS) | CMS*