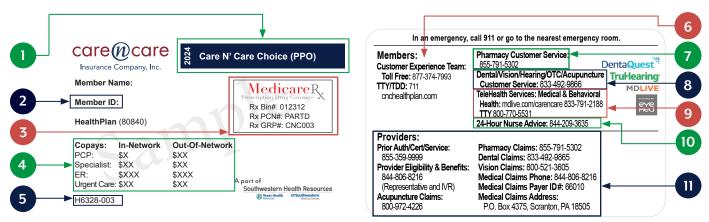


## How to Read Your Care N' Care (HMO/PPO) Medicare Advantage ID Card

Once you receive your Care N' Care ID card, you no longer have to carry your Medicare card



Note: This a sample card. Card will vary based on the plan you are enrolled in.

- Plan Name: Name of the plan you are enrolled in. If you are enrolled in an HMO your PCP information will be listed below plan name.
- Member ID: Your unique number which links you to your benefits and coverage.
- Medicare Rx Prescription Drug Coverage: If your plan has prescription drug coverage, you will have listed the information the pharmacy needs to fill a prescription (RxBIN, RxPCN, and RxGRP). Please give the pharmacy your Care N' Care Member ID card so they can get this information and fill your prescription on your Care N' Care plan.
- Copays: This will list the copays for select services your plan offers. A copay is usually paid at the time of the service.
- **PBP:** CMS official contract and plan number.
- **Customer Experience Team phone number:** 877-374-7993 (TTY 711). The website address for Care N' Care, cnchealthplan.com
- **Pharmacy Customer Service:** If your plan has prescription drug coverage, 855-791-5302. Your prescription drug coverage is administered by our partner, Elixir Solutions.
- **Care N' Care Benefit Partners:** the customer service phone number for your Dental, Vision, Hearing, Over-the-Counter, and Acupuncture benefits, 833-492-9866. These benefits are administered by our Benefit Partners:
  - Dental: DentaQuest
  - Vision: EyeMed
  - Hearing: TruHearing
- Over-the-Counter: Medline OTC
- Acupuncture: American Specialty Health (ASH) Solutions.
- MDLIVE Telehealth services: The website address and phone number for your mdlive.com/carencare, 833-791-2188 (TTY 800-770-5531)
- **24-Hour Nurse Advice**: 844-209-3635.
- Information for Providers

Care N' Care Insurance Company, Inc. (Care N' Care) is an HMO and PPO plan with a Medicare contract. Enrollment in Care N' Care depends on contract renewal.