

How to Find or Request your Care N' Care (HMO/PPO) Materials:

Evidence of Coverage

If you have a question about what is covered by the plan, please call 1-877-374-7993 (TTY 711), email our Customer Experience Team at yourteam@cnchealthplan.com, or visit www.cnchealthplan.com/plan-documents-2024, to access your Evidence of Coverage online.

If you would like a copy mailed to you, you may call your Customer Experience Team at the number above, request one online at www.cnchealthplan.com/plan-documents-2024, or email your Customer Experience Team at yourteam@cnchealthplan.com to request an electronic copy or hard copy.

Provider/Pharmacy Directory

If you need help finding a network provider, please call 1-877-374-7993 (TTY 711), email your Customer Experience Team at yourteam@cnchealthplan.com, or visit www.cnchealthplan.com/find-a-provider/ to access our online searchable Provider/Pharmacy Directory.

If you would like a copy mailed to you, you may call your Customer Experience Team at the number above, request one online at www.cnchealthplan.com/our-plans-2024/plan-documents-2024/, or email your Customer Experience Team at yourteam@cnchealthplan.com to request an electronic or hard copy.

Comprehensive Formulary

If your plan includes prescription drug coverage and you have a question about covered drugs, please call 1-877-374-7993 (TTY 711), email your Customer Experience Team at yourteam@cnchealthplan.com, or visit www.cnchealthplan.com/pharmacy-information-2024/medication-look-up-2024/ to access our online formulary.

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