



## Ask Your Customer Experience Team

**Q:** “I’ve broken the frames of my eye glasses. Does my plan cover new glasses?”

**A:** Yes! Your vision benefits are provided by EyeMed. HMO members have a \$0 co-pay and up to \$150 toward lenses/glasses. PPO members also have a \$0 co-pay and, have from \$100 to \$150 toward lenses/glasses, depending on which PPO plan enrolled in.

To find an eye provider visit <https://eyedoclocator.eyemedvisioncare.com/member/en?networkSetId=1209&networkDDDDisabled=true>

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## Customer Experience Team Spotlight: Amy Porras

**What is something about you that would surprise people?**

One thing that would surprise people is that I’ve only been on a plane twice in 44 years. Both flights were about an hour long each. Last flight was 15 years ago.

**What is one of your guilty pleasures?**

A guilty pleasure of mine is eating Phish Food Ice Cream by Ben & Jerry’s and a good nap on the boat!

**What is something you would like to learn to do?**

One thing I would like to learn to do is flip houses!

**What is your favorite hobby?**

My favorite hobbies are fishing, organizing, planning and decorating for any event and decorating the house.

