



## Ask Your Customer Experience Team

**Q:** How do I find a dentist and what is covered when I go?

**A:** To locate a dentist that is in-network, you can search online or call.

- To search online, go to, <https://www.cnchealthplan.com/find-a-provider/> and click 'Find a Dental Provider'.
- Call our dental partner, DentaQuest at 1-833-492-9866 or give your Customer Experience Team a call to help!

If you go out-of-network for your dental services, make sure to complete the Out-of-Network claim form for reimbursement. You can find the out-of-network form at, [https://www.cnchealthplan.com/wp-content/uploads/PY2023-\\_Member-Dental-reimbursement-Form\\_Final-FF.pdf](https://www.cnchealthplan.com/wp-content/uploads/PY2023-_Member-Dental-reimbursement-Form_Final-FF.pdf)

## Customer Experience Team Spotlight: Flora Lacusong

**What is something about you that would surprise people?**

I was born and raised in the Philippines and migrated to US in April 2012.

**What is one of your guilty pleasures?**

I enjoy eating unhealthy food, from chips to all kinds of sweets & treats. Ice cream is my favorite!

**What is something you would like to learn to do?**

I would love to learn how to do stock trading.

**What is your favorite hobby?**

Definitely gardening, it is a mood-boosting hobby that is beneficial to my mental and physical health



Care N' Care Insurance Company, Inc. (Care N' Care) is an HMO and PPO plan with a Medicare contract. Enrollment in Care N' Care depends on contract renewal.