

Lake Link service is expanding, along with a fresh new look to the app!

Rides will remain free, and the service hours are unchanged. Coverage now extends to Tahoe Keys, Lake Tahoe Airport, Zephyr Cove and the top of Kingsbury Grade Rd.



Learn more
city.ridewithvia.com/south-tahoe



Scan to download the app

About Lake Link

What is changing about Lake Link?

We've refreshed the Lake Link app with a cleaner, more intuitive look that makes booking easier than ever. We've also expanded the service area - now organized into zones - to get more riders to more places. And with new zone-to-zone travel options, you can now connect Lake Link with fixed-route bus service in a single trip.

How does the new zone-based service work?

Starting July 15, the service area will be divided into three zones, and when you book a trip, the app will automatically figure out the best way to get you there. If you're traveling within a single zone, Lake Link will pick you up and drop you off door-to-door with no transfers needed. If your trip crosses zones, the app will lay out a simple, step-by-step journey that combines a Lake Link ride with a fixed-route bus connection - all in one booking. Riders in Zones 1 and 2 can both reach the Stateline area with a direct Lake Link ride.

How much do rides cost?

Free.

Can I book a ride in advance?

No. Lake Link is an on-demand service. You can view current wait times by inputting your trip details.

Why can't Lake Link take me all the way?

Many trips are still served entirely on Lake Link, door-to-door with no transfer. If you're traveling within your zone, or heading to Stateline from Zone 1 or 2, Lake Link takes you the whole way just like before.

Why do I have to transfer?

Transfers only come into play for longer trips between zones. As our service area grows, we're connecting those longer trips with Route 50 buses to get more riders to more places without longer waits. With Route 50 now running every 30 minutes along the main corridor, the bus already has those longer trips well covered, so Lake Link can focus where it's needed most. Don't worry, the app plans the whole trip for you and shows you exactly where and when to connect.

When can I ride?

Sunday - Thursday: 7am - 9pm

Friday - Saturday: 7am - 11pm

Are wheelchair accessible vehicles (WAV) available?

Yes.

Who will I be sharing my ride with?

Other passengers headed in the same direction may be picked up and dropped off during your trip. This keeps the service fast and efficient!

When do these changes take effect?

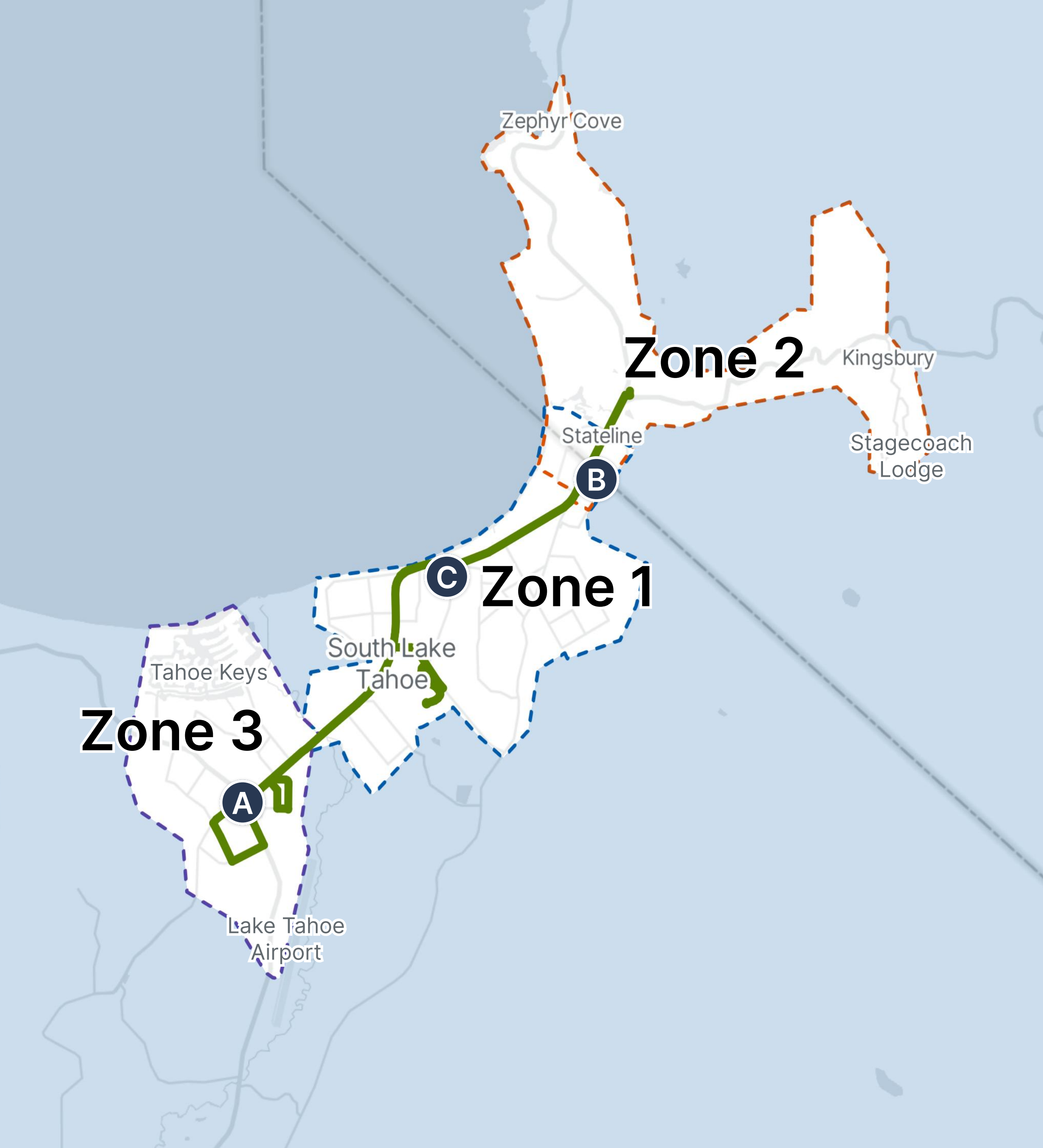
The expanded service area and zone-to-zone transfers will start on July 15th.

Already have the Lake Link app?

Starting Wednesday, July 15, your app will prompt you to update to the latest version. Just tap '**Update**' when you see the prompt and you'll be ready to go.

Don't have the Lake Link app?

Scan the QR code on the front page to download or search **Lake Link** in your app store!



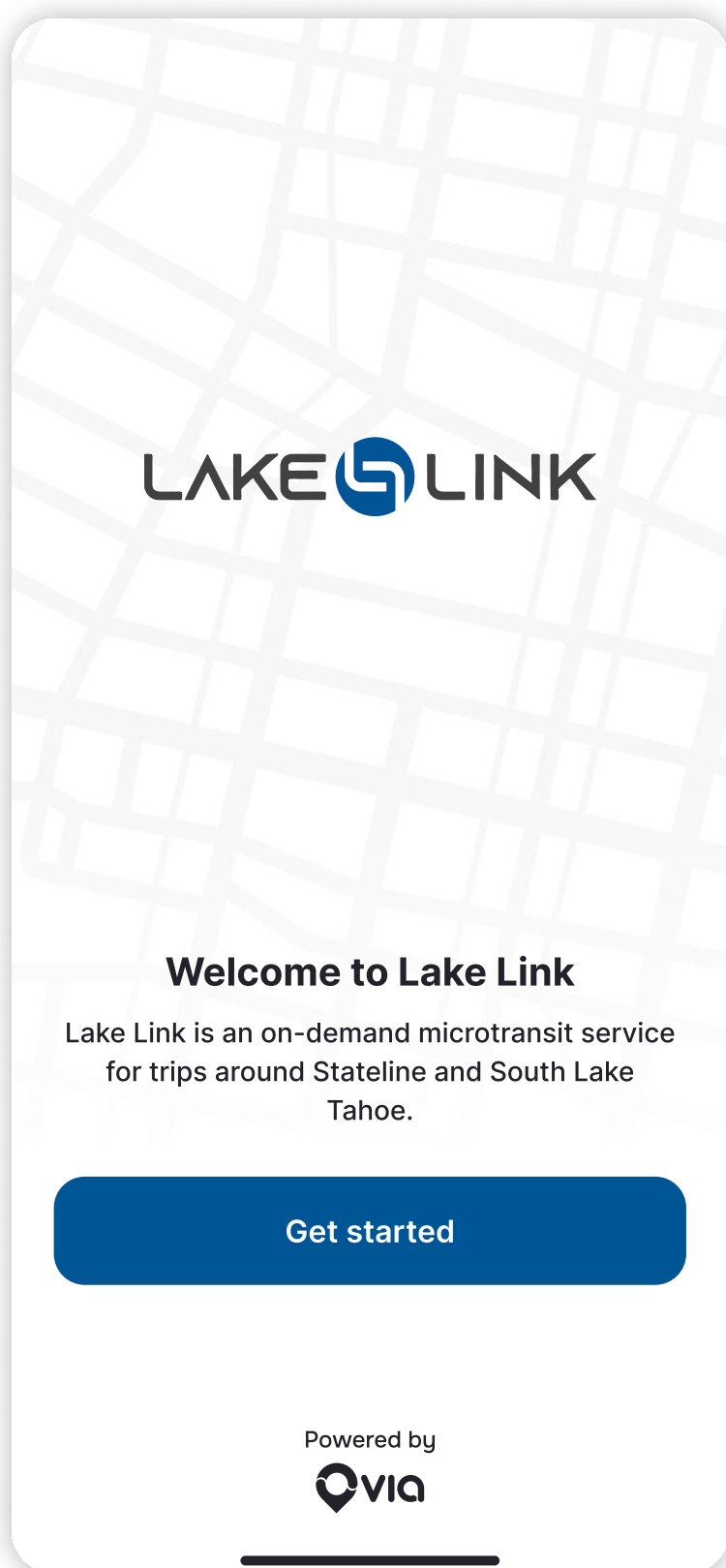
Transit Lines

 TTD Route 50

Transit Hubs

-  Y Transit Center
-  Stateline Transit Center
-  Safeway Bus Stop

How to book a ride.



1

Create an account.

Download the Lake Link app from the App Store or Google Play Store and follow the simple signup steps.

2

Book a ride.

Input your start and end locations to view available trip options. Review the choices, select the one that fits your schedule, and then click **Book This Ride** to confirm.

3

Meet your driver.

Check the app to see where to meet your driver. **The meetup spot might be a short walk from where you are**, but your designated pickup point helps cut down on detours to get you to your destination faster! If you have mobility needs, add a note to your pickup so we can meet you at your door.