



## Welcome Diamond Platinum Member

Congratulations and welcome to the exciting world of Holiday Inn Club! You've made a smart decision to own a lifetime of vacations. When you discover the many benefits and special vacation memories that membership can bring, you'll find yourself wishing for more. And when you do, we'll be there for you. But for now, start planning the vacation of your dreams!

Diamond Platinum members enjoy these enhanced benefits starting January 2020:

- Unlimited reservation upgrades each year
- Free 14 nights of extra stays each year
- Personal Vacation Counselor services
- Book reservations 12 months in advance at all resorts
- Unit-specific reservations
- Expedited check-in at Club Lounge (when available)
- Up to three hours early check-in/late check-out (when available)
- Complimentary POINTShield™
- 40% Rebate on RCI Points reservations
- 35% Advanced booking window discount
- 25% Signature Collection reservation discount
- Free Signature Collection reservation upgrade at 90 days prior to arrival (when available)
- 25% Club Points rebate for airfare and car rentals
- Extra 50% savings on MAXtime offers
- Use Club Points like cash (up to \$1,500) for resort amenities
- Use Club Points for \$100 to \$1,500 in maintenance fee credits
- Expiring Club Points automatically extended 10 months free
- Extended Club Partner booking window, as close as 24 hours prior to check-in
- Access to Signature Collection portfolio 10 months prior to check-in
- Access to The Registry Collection® program (with Signature Collection ownership)
- Book limited-access Club events first
- Receive \$750 annual resort credit with your membership
- Priority seating at select member resort restaurants (at participating resorts)
- Member-level parking pass

Tiered Platinum Membership Level Benefits	Prime Platinum 150,000–299,999 Club Points	Preferred Platinum 300,000–499,999 Club Points	Premier Platinum 500,000–749,999 Club Points	Prestige Platinum 750,000–999,999 Club Points	Elite Platinum 1,000,000–1,999,999 Club Points	Diamond Platinum 2,000,000 Club Points or More
<b>Planning Your Vacation</b>						
<b>Advanced booking window discounts</b> • Save when reserving accommodations 10–6 months in advance of your arrival date	10%	15%	20%	25%	30%	35%
<b>Discounted MAXtime offers</b> • Add even more discounted savings to existing MAXtime offers		10%	20%	30%	40%	50%
<b>Complimentary resort stays</b> (based on availability) • Enjoy complimentary stays at any member resort each year (2-night minimum)	3 nights (1 reservation; 60 days or less prior to arrival)	5 nights (Up to 2 reservations; 60 days or less prior to arrival)	7 nights (Up to 2 reservations; 60 days or less prior to arrival)	9 nights (Up to 2 reservations; 60 days or less prior to arrival)	11 nights (Up to 2 reservations; 90 days or less prior to arrival)	14 nights (Up to 3 reservations; 90 days or less prior to arrival)
<b>Reservation upgrade at time of booking</b> • Receive an upgrade to a bigger villa, based on availability (during Open Access window only)	1 Per Year	2 Per Year	4 Per Year	6 Per Year	Unlimited	Unlimited
<b>Access to Signature Collection portfolio</b> • Gain access to our luxurious Signature Collection portfolio		90 Days	6 Months	8 Months	9 Months	10 Months
<b>Signature Collection reservation discounts</b> • Need a quick getaway? Save when reserving Signature Collection 30 days or less prior to arrival		5%	10%	15%	20%	25%
<b>Signature Collection upgrades</b> • Enjoy a free upgrade when Signature Collection was originally reserved			At 30 Days	At 45 Days	At 60 Days	At 90 Days
<b>Dedicated servicing team of counselors</b> • Service provided by a dedicated team of counselors	✓	✓	✓	✓	✓	✓
<b>Personal Vacation Counselor</b> • Receive one-on-one personal assistance when booking all Club reservations and Club Partner products				2 Years	✓	✓
<b>Book reservations 12 months in advance at all resorts</b> (7-night minimum; excludes Signature Collection) • Enjoy the longest Resort Access window available to any Club member resort					✓	✓
<b>Unit-specific reservations</b> (based on availability) • Reserve your favorite individual villa when making a reservation					✓	✓
<b>Complimentary POINTShield™</b> • Enjoy the ability to cancel your reservation up to 48 hours before your scheduled arrival and receive a 100% refund of your Club Points					✓	✓
<b>No reservation fee when booking MAXtime reservations</b> • When booking a MAXtime offer no transaction fee will be applied.	✓	✓	✓	✓	✓	✓
<b>Planning Your Vacation: Club Partners &amp; IHG®</b>						
<b>Club Partner booking window</b> (subject to availability) • Book Club Partner transactions inside the standard 14-day booking window for select partners		10 Days	7 Days	5 Days	3 Days	24 Hours
<b>Discounted Club Points value for airline and car rental partners</b> • Save more on regular Club Point costs for Club Partner airline and car rentals		5% Discount	10% Discount	15% Discount	20% Discount	25% Discount
<b>First opportunity to book limited-access events</b> • Be first in line before they are offered to the entire membership					✓	✓

\*Additional Club rules apply. See Platinum Member Levels Club Rules on holidayinnclub.com for more information.



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<b>Planning Your Vacation: Exchanging Points</b>						
<b>RCI Points reservation rebate</b> • When reserving accommodations at RCI affiliated resorts	5%	10%	15%	25%	30%	40%
<b>Access to The Registry Collection® program</b> (with Signature Collection ownership) • Visit exotic luxury destinations around the world			✓	✓	✓	✓
<b>During Your Stay</b>						
<b>Holiday Inn Club Points for onsite amenities</b> • Use your Club Points like cash for amenities on property		Up to \$150	Up to \$300	Up to \$450	Up to \$750	Up to \$1,500
<b>Priority seating at select member resort restaurants</b>	✓	✓	✓	✓	✓	✓
<b>Early check-in/late check-out</b> (up to 3 hours, when available)			✓	✓	✓	✓
<b>Club Lounge check-in and access</b> (at participating resorts only) • Enjoy the convenience of expedited check-in at our relaxing Club Lounge			✓	✓	✓	✓
<b>Parking pass with membership level</b> • Show your status with a special Club parking pass with your membership level upon check-in			✓	✓	✓	✓
<b>Extra Benefits</b>						
<b>Holiday Inn Club Points conversion to maintenance fees and/or assessment credits</b> • Convert eligible Club Points to use for future maintenance fees and/or assessment credits		\$100 to \$250	\$100 to \$500	\$100 to \$750	\$100 to \$1,000	\$100 to \$1,500
<b>Expiring Club Points automatically extended for you</b> • Enjoy more time to use your Club Points beyond the standard 6-month extension period with free auto-extension				8 Months	9 Months	10 Months
<b>Membership annual resort credit</b> • Receive one annual resort amenities credit each year as our thank you				\$250	\$500	\$750

## Now, let's get you on vacation!

### How can I understand more about using my membership?

The best thing to do is visit your exclusive Club member website [holidayinnclub.com](https://holidayinnclub.com), click on "Create an Account" and register your personal password. This will give you access to your ownership information in the *Account Overview* homepage on our secure website. It provides an easy-to-read summary of the primary account associated with your Club membership. It also links to more detailed information to help you better manage your ownership.

### The first thing to ask yourself is: Where do I want to go this year?

You have plenty of options and flexibility as a Club member. We have 27 member resorts, plus you can choose from thousands of RCI-affiliated resorts and/or Interval International resorts, depending on where you own. Or exchange your Club Points for even more travel options worldwide through our association with IHG® Rewards Club, the largest hotel loyalty program in the world.

### When do I want to travel?

To vacation at a member resort, reserve your stay within the earliest possible reservation window. This helps ensure you get the dates and floor plan you desire. See the enclosed *Member Guide*, also available on [holidayinnclub.com](https://holidayinnclub.com), for more information. When you're ready to make a reservation, **call a Vacation Counselor at (877) 606-CLUB (2582) or (407) 905-1100. You may also go to *Plan & Reserve Your Vacation on the Club website*** to book your vacation online.

### How can I make the most of my membership?

Your Club membership is extremely flexible and you'd be surprised at how far your Club Points will go. Whether taking advantage of MAXtime savings offers, mini-getaways, mid-week stays, off-peak seasons or various-sized accommodations, there are many ways to get the most out of your vacation opportunities.

### Welcome, and enjoy making new vacation memories!

# Diamond Platinum

Holiday Inn Club  
Membership