BATH FITTER® REFERRAL PROGRAM TERMS AND CONDITIONS

Last Updated: June 6, 2023

The following terms and conditions (these "Terms and Conditions") contain important information regarding the Referral Program (the "Program") sponsored by Bath Fitter Franchising Inc. ("Sponsor"). Please read the following Terms and Conditions carefully. These Terms and Conditions are a binding agreement between you and Sponsor and will govern your participation in any and all Program offers.

BY PARTICIPATING IN THE PROGRAM, YOU AGREE TO THESE TERMS AND CONDITIONS. *PLEASE NOTE THESE TERMS AND CONDITIONS CONTAIN PROVISIONS THAT LIMIT OUR LIABILITY TO YOU, REQUIRE YOU TO RESOLVE DISPUTES WITH US ON AN INDIVIDUAL BASIS AND NOT AS A PART OF ANY CLASS OR REPRESENTATIVE ACTION, ELIMINATE YOUR RIGHT TO A TRIAL BY JURY AND REQUIRE CLAIMS TO BE RESOLVED THROUGH FINAL AND BINDING ARBITRATION.* IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, YOU MAY NOT PARTICIPATE IN THE PROGRAM. FOR THE UP-TO-DATE VERSION OF THE TERMS AND CONDITIONS, PLEASE VISIT https://www.bathfitter.com/referral.

Being eligible for the Program entitles members ("Members") to take advantage of certain Program rewards, including without limitation all amounts and types of gift cards offered in connection with this Program ("Rewards") that may change from time to time and, which may be made available for limited times, all as determined by Sponsor in its sole discretion and as set out in these Terms and Conditions. You can find out about available Rewards and offers by checking https://www.bathfitter.com/referral ("Site"). Sponsor may, in its sole and absolute discretion, cancel, change, terminate, suspend or modify any aspect of the Program and/or any Reward at any time, including the availability of any Reward (each, a "Change") without notice. In the event of a Change, Sponsor shall update these Terms and Conditions and modify the above-noted "Last Updated" date. We encourage Members torevisit the Site and these Terms and Conditions from time to time in order to confirm if a Change has occurred.

PROGRAM PERIOD: Program begins on January 31, 2021 and will continue until terminated, suspended, modified, or converted to another rewards program by Sponsor in its entire discretion (the "Program Period").

HOW TO PARTICIPATE; ELIGIBILITY: To be eligible for the Program, you must be a legal resident of Canada, must be at least the age of majority in your province of residence and have registered on the Site as a Member by providing your name, address, and e-mail address. By registering as a Member, you consent to Sponsor's collection, use and disclosure of your personal information solely for the purpose of administering the Program and Rewards, in accordance with the terms of our Privacy Policy, available here: https://www.bathfitter.com/ca-en/privacy-policy/ ("Privacy Policy"). To participate in the Program, visit the Site and fill out the form, including the person you refer's ("Referred Person") name and e-mail address (a "Member Referral"). You must provide true, accurate and complete information as required, and you must keep your account information up to date at all times. You may not refer any person in your immediate household or any person that you do not personally know. Once you complete and submit the form on the Site, you will be prompted to send an email to your friend(s) with instructions on how to sign up for an in-home Bath Fitter consultation (the "Referral Offer").

Officers and directors of Sponsor, its affiliates, its franchisees and their respective immediate family members living in the same household are not eligible for Program. You cannot participate in the Program if it would violate your employer's policies or terms and conditions. The Program is provided to individuals only. Corporations, associations or other groups may not participate in the Program. It is fraudulent for any individual or company, association, or group to direct, encourage, or allow individuals to use a single account for the purpose of accumulating Rewards for combined use.